

**FORM PTO-1449 (MODIFIED)****LIST OF PUBLICATIONS FOR  
APPLICANT'S INFORMATION  
DISCLOSURE STATEMENT**

Applicant: Erhart et al.  
Case: 503060-A-01-US (Erhart)  
Serial No.: 10/815,165  
Filing Date: March 31, 2004  
Group: 2644

**U.S. PATENT DOCUMENTS**

EXAMINER	INITIAL	DOCUMENT NO.	DATE	NAME	FILING DATE	CLASS/SUBCLASS	IF APPROPRIATE
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**FOREIGN PATENT DOCUMENTS**

EXAMINER	INITIAL	DOCUMENT NO.	DATE	COUNTRY	TRANSLATION	CLASS/SUBCLASS	YES	NO
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**OTHER DOCUMENTS**

EXAMINER	INITIAL	REF NO.	AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.
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*AM* Carpenter et al., "Vector-Based Natural Language Call Routing," Computational Linguistics, Volume 25, Issue 3, pp. 361-388 (1999).

*AM* Carpenter et al., "Natural Language Call Routing: A Robust, Self-Organizing Approach," Proceedings of the Fifth International Conference on Spoken Language Processing, pp. 2,059-2,062 (1998).

Examiner

Date Considered

*7-30-07*

**Examiner:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.